

WE ARE SWITCHING OUR PATIENT PORTAL TO MY HEALTHWARE . IT IS MORE TIGHTLY INTEGRATED WITH OUR ELECTRONIC MEDICAL RECORDS, AND ALLOWS YOU TO DOWNLOAD A SUMMARY OF YOUR VISITS , MEDICATIONS AND LABS AT ANY TIME . TO GET STARTED

Step 1. Confirm we have your correct email on our system.

Step 2. You will receive an email invitation to my healthware and to set up your account. You must respond within five days. Click on Accept invitation.



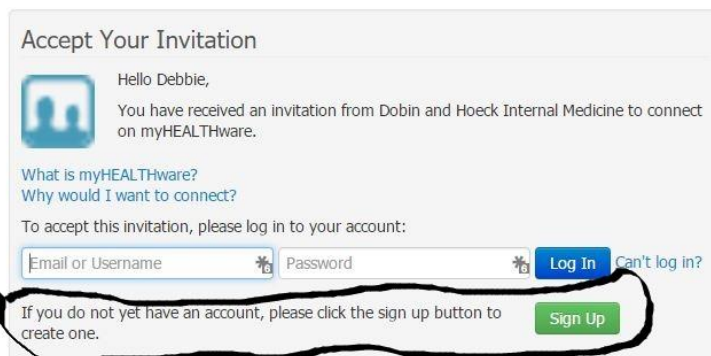
Hello Debbie,

You have received an invitation from Dobin and Hoeck Internal Medicine to connect on myHEALTHware. Using myHEALTHware, patients can view their medical records online, securely share health information with trusted family and/or friends, and communicate quickly and easily with their care community.

In order to accept this invitation, please click on the button below.



Make sure you click on *If you do not yet have an account, please click the up button to create one .*



Step 4 Put in your information preferences etc .

We recommend looking at notification preferences, leaving on your email for notification of messages, but turning off notifications of “ a new file is shared with me “ to cut down on unnecessary emails .

To reply to our message, just hit reply. To start a new message hit “ ask a medical questions “ under new conversations to send to “Dobin and Hoeck Internal Medicine” . There is a separate appointment request section.

Step 5 If you forget your password , click on “cant log in “ at top of myhealthware home page



If you don't remember your user name , we can locate that , but we do not have access to your password , but you can reset it .

You can save any files to your drive . Other new features should be coming as well . Thank you .

